

MuckRock News  
DEPT MR 70336  
411A Highland Ave  
Somerville, MA 02144-2516  
70336-25412612@requests.muckrock.com

## PRA APPEAL

San Francisco Mta  
PRA Appeal  
One South Van Ness Ave., Seventh Floor  
San Francisco, CA 94103

April 19, 2019

This is a follow up to request number P000172-030819:

--  
This is literally impossible. The MTA was shut down as the result of a ransomware attack, and NOT A SINGLE DOCUMENT was produced as a result--not even an email?

Please do not insult my intelligence.

Furthermore, I am making this request because I received an anonymous tip from one of your employees telling me there a scandal here to be found. Your refusal to provide even a single document makes you think you are deliberately breaking the law in refusing to respond to my records request.

I will lawyer up if I have to. Please do your job and me these docs now.

Filed via MuckRock.com  
E-mail (Preferred): 70336-25412612@requests.muckrock.com

For mailed responses, please address (see note):  
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On April 15, 2019:

hello, I made this request more than six weeks ago, and have not yet received the documents I request.  
Please let me know as soon as possible when to expect these public records.

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On March 15, 2019:  
--- Please respond above this line ---

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J.M. Porup  
DEPT MR 70336 411A Highland Ave  
Somerville MA 02144  
March 15, 2019

RE: Public Records Request, dated March 08, 2019, Reference # P000172-030819

Dear J.M. Porup,

The San Francisco Municipal Transportation Agency (SFMTA) received your Public Records Request, dated March 08, 2019. You requested:

To Whom It May Concern:

Pursuant to the California Public Records Act, I hereby request the following records:

All records including, but not limited to, memos, reports, guidelines, procedures, summaries, and emails pertaining to the ransomware attack that SFMTA experienced beginning November 25, 2016.

<https://www.sfmta.com/blog/update-sfmta-ransomware-attack>

The requested documents will be made available to the general public, and this request is not being made for commercial purposes.

In the event that there are fees, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 10 calendar days, as the statute requires.

Sincerely,

J.M. Porup

The SFMTA has determined there are no documents responsive to your request. If you have any questions, or wish to discuss this further, you may contact me by responding to this email.

Sincerely,

Caroline Celaya Manager, Public Records Requests

[https://sfmta.mycusthelp.com/WEBAPP/\\_rs/supporthome.aspx](https://sfmta.mycusthelp.com/WEBAPP/_rs/supporthome.aspx) Office 415.701.4670 San Francisco  
Municipal Transportation Agency 1 South Van Ness Avenue, 7th floor San Francisco, CA 94103

To monitor the progress or update this request please log into the SFMTA Public Records Request Center.  
([https://u8387795.ct.sendgrid.net/wf/click?upn=Ow1KccipsoIsnXbuEgm-2FN3n-2F1trCmcG-2FYigkcLmLIh-2BEshmt-2BlpcFB33kj939IbnFC-2Bq5vNnxJxPGYowfefRAxyWSzf09Wzldo8pNgJShil-3D\\_h9PqmDp-2FzHU NHJ17HhsuYoJqLLS-2FUQe-2B5F0vOt6xOWALOhClkPQo1Pd7EKkoN6JCMSOBox3bBOdCu6VtW8Re-2FqV NAHnekRMrX0h4K8TgrUYELaf1-2F9nB-2F0y5X05iIoEirrdsFFbHT9ZgbuXbG9OqvdlRlHw6Ww-2BvD8P1z E0ggbh9ZY34VTJ3N1cAmz0OwhbH2tGs5c8cqjVT5e92HFEIS-2FWfUCSL6-2FTF73TbtmyfAzck-2BuT8r2JpX](https://u8387795.ct.sendgrid.net/wf/click?upn=Ow1KccipsoIsnXbuEgm-2FN3n-2F1trCmcG-2FYigkcLmLIh-2BEshmt-2BlpcFB33kj939IbnFC-2Bq5vNnxJxPGYowfefRAxyWSzf09Wzldo8pNgJShil-3D_h9PqmDp-2FzHU NHJ17HhsuYoJqLLS-2FUQe-2B5F0vOt6xOWALOhClkPQo1Pd7EKkoN6JCMSOBox3bBOdCu6VtW8Re-2FqV NAHnekRMrX0h4K8TgrUYELaf1-2F9nB-2F0y5X05iIoEirrdsFFbHT9ZgbuXbG9OqvdlRlHw6Ww-2BvD8P1z E0ggbh9ZY34VTJ3N1cAmz0OwhbH2tGs5c8cqjVT5e92HFEIS-2FWfUCSL6-2FTF73TbtmyfAzck-2BuT8r2JpX))

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tBX-2FM7ssC5dkO6xtFxa57zP2nPiWf-2FlGndzRVGTNp-2B97F-2FM9vsyD-2Fr)

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On March 8, 2019:

--- Please respond above this line ---

March 08, 2019

Dear J.M. Porup,

I am confirming that we received your Public Records Request on March 08, 2019. We assigned your request as PRR #P000172-030819. In your request, you asked for the following:

If I misunderstood your request, please let me know immediately.

Our department will identify and compile the requested information. The Sunshine Ordinance requires departments to respond as soon as possible or within ten calendar days from receipt of any records requests. Therefore, I will contact you as soon as the responsive documents are ready and will do so on or before March 18, 2019 as permitted by San Francisco Administrative Code § 67.21(b) and California Government Code § 6253(c).

Sincerely, Caroline Celaya Manager, Public Records Requests

Office 415.701.4670 San Francisco Municipal Transportation Agency 1 South Van Ness Avenue, 7th floor  
San Francisco, CA 94103

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On March 8, 2019:

Dear J.M. Porup:

Thank you for your interest in public records of the San Francisco Municipal Transportation Agency.

The San Francisco Municipal Transportation Agency received your public records request/Immediate Disclosure request, dated March 08, 2019 and given the reference number P000172-030819 for tracking purposes.

**Record(s) Requested: To Whom It May Concern:** Pursuant to the California Public Records Act, I hereby request the following records: All records including, but not limited to, memos, reports, guidelines, procedures, summaries, and emails pertaining to the ransomware attack that SFMTA experienced beginning November 25, 2016. <https://www.sfmta.com/blog/update-sfmta-ransomware-attack> The requested documents will be made available to the general public, and this request is not being made for commercial purposes. In the event that there are fees, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not. Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 10 calendar days, as the statute requires. Sincerely, J.M. Porup

Your request is being forwarded to the appropriate department(s) for processing and you will be notified once the request is complete. The request will be deemed received after the SFMTA responds back to your

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request within the next business day by email.

The San Francisco Municipal Transportation Agency

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